

REVISED 1/31/2003

<i>Area 16 Hampton Roads Performance Measure</i>	PY 2000	PY 2000			PY 2001	PY 2001		FINAL
	Negotiated Level	Actual Performance	PY 2000 80% Level	PY 2000 Status	Negotiated Level	Actual Performance	PY 2001 80% Level	PY 2001 Status
Adult Entered Employment Rate	66	74.5	53	E	68	74.5	54	E
Adult Retention Rate at 6 months	69	79.2	55	E	71	73.7	57	E
Adult Average Earnings Change in 6 Months	\$2,252	\$1,977	\$1,802	M	\$2,320	\$2,340	\$1,856	E
Adult Employment and Credential Rate	60	0	48	FTM	61	74.6	49	E
Dislocated Worker Entered Employment Rate	75	75.6	60	E	76	77	61	E
Dislocated Worker Employment Retention Rate at 6 months	79	88.4	63	E	81	88.1	65	E
Dislocated Worker Earnings Replacement Rate in 6 months	84	111.1	67	E	86	108.9	69	E
Dislocated Worker Employment and Credential Rate	60	2.2	48	FTM	61	75.3	49	E
Older Youth Entered Employment Rate	59	100	47	E	61	76.9	49	E
Older Youth Employment Retention Rate	70	76.6	56	E	72	85.3	58	E
Older Youth Average Earnings Change in 6 months	\$1,923	\$1,991	\$1,538	E	\$1,981	\$1,566	\$1,585	FTM
Older Youth Credential Rate	50	5.3	40	FTM	51	65.2	41	E
Younger Youth Skill Attainment Rate	72	71.1	58	M	73	98.4	58	E
Younger Youth Diploma or Equivalent Attainment	50	0.9	40	FTM	51	100	41	E
Younger Youth Retention Rate	50	0	40	FTM	51	69.2	41	E
Customer Satisfaction - Employer	60	68	48	E	61	73.6	49	E
Customer Satisfaction - Participant	60	75.33	48	E	61	72.5	49	E

E - Exceeds/M - Met/FTM Failed to Meet